

Quality Policy Statement

	Rev 16	
Approved By (Managing Director):	D. Rossiter	
Date:	June 2025	
Issue Status:	For Use	

Quality Policy Statement

Transcar Projects is committed to carrying out work to the highest standards to meet the needs of our clients. We are "Committed to Excellence".

We are committed to meeting all standards specified by our clients together with any applicable regulatory or implied requirements. This will be achieved by working with an integrated Quality Management System, meeting the requirements of ISO 9001:2015. The elements of this system that we consider especially important in meeting our clients' needs are the people we employ and the resources that we use.

People

- We will select our staff for their experience and expertise and for their shared commitment to excellence. All staff have individual responsibility for the quality of their work and will be supported to achieve this objective through our ongoing support and training programme.
- We will listen to our clients to ensure that their requirements are fully understood. We appreciate that their standards are important and also form a central aspect of our processes.
- We appreciate that this is a 24/365 industry with high demands and tight deadlines.
- We will work as a team to blend our specialist skills and create an efficient organisation.
- We will regularly review our training needs and train our staff to maintain and improve their expertise.

Resources

- We will provide the right environment and equipment for our staff.
- We will ensure that our suppliers and subcontractors can match our high standards.
- We will use the latest information technology to ensure our service is of the highest standard and information is shared effectively and promptly.

The company has a policy of continual improvement and all staff are encouraged to take an active part in this process. Setting objectives and targets for improvement and monitoring the processes to check that these are met, will achieve best practices.

This Quality Policy is communicated to all staff in the company who are encouraged to take reference with the relevant management as appropriate when required.


Dean Rossiter
Managing Director